



c/o Crowthorne Baptist Church  
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## **Response to Parent Survey 2018**

Dear parents/ carers,

Thank you for taking the time to complete The Ark Pre-school Parent Survey. We really appreciate your feedback and will do everything possible to take your views on board.

Issues we will endeavour to improve:

1) We want you to know as much as possible about what your child has been doing during their morning at The Ark. To ensure this, we have Learning Journals available for you to see during every session. Your child's keyworker will also be happy to give more information on request. From September we are moving onto a new online recording system (Tapestry), which will give you more immediate feedback on what your child is doing and how they are progressing. Further details on this system will follow for children continuing at The Ark in September.

2) We do have a website, which is updated regularly: [www.thearkpreschoolcrowthorne.org.uk](http://www.thearkpreschoolcrowthorne.org.uk). All newsletters, term dates, and other important information is on the website. Please let us know if there is anything else you would like to see on there.

3) We understand that some topics may seem repetitive each week and that it is sometimes difficult to find ideas for 'Show and Tell'. As a guideline, we do ask that children bring something related to what we are talking about, however, we are quite happy for them to bring items of their choice during the more challenging weeks.

Issues that we are unable to accommodate:

1) Unfortunately we are unable to move the start time to 9am. This is mainly because most of the staff have to travel in to work, and also need time to set up in the mornings. We cannot open without the correct number of staff per pupil ratio on site, so 9.15am gives us confidence that any commuting delays will not prevent us opening on time.

2) We have looked at the idea of having eggs and chicks at The Ark, but it is very expensive and you need a lot of space. There is also the concern of their well being whilst The Ark is closed in the afternoons and weekends. We do buy caterpillars every year. The children watch them grow daily, turn into chrysalises and then break into beautiful butterflies! The children then watch as the butterflies are released into the open.

Thank-you for your continued support.

The Ark team.

Member of the Pre-School Learning Alliance

Registered Charity Number 1073525