



c/o Crowthorne Baptist Church
144 High Street, Crowthorne
Berkshire, RG45 7AT
07827 892397

May 2017

Response to Parent Surveys 2017

Dear Parents /Carers

Thank you for taking the time to complete The Ark Pre-school Parent's Survey. We really appreciate your feedback and will do everything possible to take your views on board.

Issues we will endeavour to improve:

- 1) We will encourage children to wear aprons for painting and water play. We will show them how to put the aprons on and how to help each other with putting on and removing aprons. We will also train the children how to store the aprons. Whilst playing with water, we will encourage children to roll up their sleeves to avoid getting their clothes too wet.
- 2) We will provide more opportunities for the older children to practice writing their name. We will put name cards on the craft table to encourage them to write their name, and will include a handwriting session after snack (in Summer Term only, in preparation for school).
- 3) A focused group is planned for More Able children during the Summer Term. This takes place daily after snack and is alternated with Maths and English.
- 4) Recently, we have been trying different ways of dismissing the children and displaying the baskets. We wish to keep the children safe and to cause minimal congestion in the building. When the red door is opened, please come right into the setting to collect your child to avoid congestion at the door. If you have any other ideas of how we could safely dismiss the children and make their baskets easily accessible, then please speak to a member of staff. We would really value your feedback on what works best.
- 5) We appreciate that parents see the enhanced provision that we set up inside each day, but do not see the enhanced outside provision. Generally, the outside area is set up as soon as all children have arrived, and is tidied away at 'Tidy Up Time' (approximately 11.50am). We will take some photos of the playground each week and display them in the cloakroom area, so you can see some of the things your child has been playing with.
- 6) We have discussed ways of making the first meeting with the keyworker more in-depth and informative. As part of your child's transition to pre-school, we feel it is important that a parent/ carer comes into the setting with them for the initial key worker meeting. Your child will hopefully start exploring his/ her environment whilst you meet with the key worker. We will endeavour to find a quiet space to meet with new parents and complete baseline information.
The staff would also like to take time to answer any of your questions and find out how we can best help your child to settle quickly. We can also discuss particular things you would like us to work on with your child. During this initial meeting, the key worker will introduce you to routines of the day and things you may need to know as a new parent.

There were NO issues that we would not be able to address!

Thank you for your continued support.

The Ark Team.